

North Yorkshire Police, Fire and Crime Commissioner **Consultation Questionnaire 2021**

This is an opportunity to give your views on the future priorities for policing, fire and rescue and victim services in North Yorkshire and York. Your feedback will help the North Yorkshire Police, Fire and Crime Commissioner, Philip Allott, to form his plans for North Yorkshire Police and for North Yorkshire Fire and Rescue Service for the next three years (2022-2025).

The questionnaire may be completed by people living and/or working in North Yorkshire and York and by representatives responding on behalf of an organisation that operates in North Yorkshire and York.

To give your feedback, please complete this questionnaire by 23:59 on 7th November 2021.

All the questions are optional and any information you provide will be processed by ORS (an independent specialist social research practice) in accordance with the latest Data Protection regulations; any personal information will be kept for no more than 3 months after the project has been completed. ORS will produce an independent consultation report in which feedback from individual members of the public will be anonymous, but views from organisations or someone acting in their official capacity may be attributed in full. For further information, please see www.ors.org.uk/privacy.

If you have any queries about the questionnaire, please contact North Yorkshire Police, Fire and Crime Commissioner's office on 01423 569562 or email info@northyorkshire-pfcc.gov.uk.

ORS is a Market Research Society Company Partner and if you would like to confirm that ORS is a genuine research practice, you can contact the Market Research Society on Freephone 0800 975 9596.

How To Complete The Questionnaire

For most questions please tick clearly in a box .
Please try to answer all questions but if you don't want to answer something, just leave it blank.

About You

D1

What was your age on your last birthday?

Please tick one box only

Under 18	<input type="checkbox"/>
18 to 21	<input type="checkbox"/>
22 to 24	<input type="checkbox"/>
25 to 34	<input type="checkbox"/>
35 to 44	<input type="checkbox"/>
45 to 54	<input type="checkbox"/>
55 to 64	<input type="checkbox"/>
65 to 74	<input type="checkbox"/>
75 to 84	<input type="checkbox"/>
85+	<input type="checkbox"/>

D2

Which of the following statements best applies to you?

Please tick one box only

I am responding as a resident of North Yorkshire or York	<input type="checkbox"/>	→	<i>Please go to P1</i>
I am responding on behalf of an organisation/business that operates in North Yorkshire or York	<input type="checkbox"/>	→	<i>Please go to D3, then P1</i>
I am responding as an employee of North Yorkshire Police	<input type="checkbox"/>	→	<i>Please go to P1</i>
I am responding as an employee of North Yorkshire Fire and Rescue Service	<input type="checkbox"/>	→	<i>Please go to P1</i>
I am responding as someone who works in North Yorkshire or York but lives elsewhere	<input type="checkbox"/>	→	<i>Please go to P1</i>
None of the above	<input type="checkbox"/>	→	<i>Unfortunately, we are only able to speak to people who live or work in North Yorkshire or York. Thank you for your time anyway.</i>

D3 (ONLY ANSWER IF D2 = RESPONDING ON BEHALF OF AN ORGANISATION/BUSINESS)

Which organisation/business do you represent? Please name the organisation and any specific group or department. Please also say who the organisation represents, what area it covers, and how you gathered the views of members.

Please write in box below

Your Local Area

I'd like to ask you some questions about your local area.

Your local area is within 15 minutes' walk from your home (or place of work if you live outside North Yorkshire or York).

P1

Thinking about your safety in general, how safe do you feel in your own home?

Please tick one box only

Very safe	<input type="checkbox"/>
Fairly safe	<input type="checkbox"/>
A little unsafe	<input type="checkbox"/>
Very unsafe	<input type="checkbox"/>

P2

Thinking about your safety in general, how safe do you feel out and about in your local area in the daytime?

Please tick one box only

Very safe	<input type="checkbox"/>
Fairly safe	<input type="checkbox"/>
A little unsafe	<input type="checkbox"/>
Very unsafe	<input type="checkbox"/>
Do not go out at all	<input type="checkbox"/>

P3

Thinking about your safety in general, how safe do you feel out and about in your local area when it's dark?

Please tick one box only

Very safe	<input type="checkbox"/>
Fairly safe	<input type="checkbox"/>
A little unsafe	<input type="checkbox"/>
Very unsafe	<input type="checkbox"/>
Do not go out at all	<input type="checkbox"/>

Perceptions of North Yorkshire Police

The following questions ask about your views of North Yorkshire Police in general. We are interested in your responses even if you haven't had any contact with your Police Service.

Where the following questions refer to "local area" – we mean the area within 15 minutes' walk from your home (or place of work if you live outside North Yorkshire or York).

P4

How satisfied or dissatisfied are you with policing in your local area?

Please tick one box only

Very satisfied	<input type="checkbox"/>
Fairly satisfied	<input type="checkbox"/>
Fairly dissatisfied	<input type="checkbox"/>
Very dissatisfied	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

P5

Thinking about the police in your local area, do you agree or disagree that the police...?

Please tick one box in each row

	Strongly agree	Tend to agree	Tend to disagree	Strongly disagree	Don't know
a) Would be there if you needed them	<input type="checkbox"/>				
b) Are sufficiently visible in your community	<input type="checkbox"/>				
c) Reflect the diversity of your community	<input type="checkbox"/>				
d) Prevent crime in your community	<input type="checkbox"/>				
e) Protect and support vulnerable people in your community	<input type="checkbox"/>				
f) Solve crime when it happens	<input type="checkbox"/>				
g) Support victims and witnesses	<input type="checkbox"/>				
h) Bring offenders to justice	<input type="checkbox"/>				

Policing in North Yorkshire

P6

In your opinion, how important or not are each of these for the police in North Yorkshire in the next three years?

Please tick one box in each row

	Not at all important	Not very important	Fairly important	Very important	Don't know
a) To tackle serious and organised crime, especially cross-border crime e.g., murder, serious violence, organised burglary, drug dealing across county borders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) To tackle neighbourhood crime e.g., burglary, robbery, theft of and from a vehicle, theft from a person, local drug dealing/use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) To tackle antisocial behaviour and antisocial use of the roads (e.g., speeding) in partnership with local councils	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Not at all important	Not very important	Fairly important	Very important	Don't know
d) To improve the safety of women and girls by focusing on crimes that affect them	<input type="checkbox"/>				
e) To tackle rural and wildlife crime e.g., stealing from farms, poaching, hare coursing and tractor crimes	<input type="checkbox"/>				
f) To tackle pet theft – especially dog theft	<input type="checkbox"/>				
g) To tackle online/cyber crime e.g., hacking including social media and email passwords, phishing, use of malware, online scams etc across North Yorkshire	<input type="checkbox"/>				
h) To tackle 'hidden' crime e.g., child sexual exploitation, domestic abuse, modern slavery, human trafficking, organised crime, high level drug dealing	<input type="checkbox"/>				
i) Responding to welfare concerns such as mental health crisis or when people go missing from home	<input type="checkbox"/>				

P7

In your opinion, how important or not are each of these for the police in North Yorkshire in the next three years?

Please tick one box in each row

	Not at all important	Not very important	Fairly important	Very important	Don't know
a) To develop neighbourhood policing services in a way that means communities feel more connected to, and engaged by, their local policing team	<input type="checkbox"/>				
b) To reduce crime and antisocial behaviour through 'prevention' to stop it happening in the first place and 'early intervention' to stop it escalating	<input type="checkbox"/>				
c) To work to better identify, care for and protect vulnerable people across North Yorkshire	<input type="checkbox"/>				
d) To focus on improving the customer service that the police provide, and make sure they are accessible and easy to contact	<input type="checkbox"/>				
e) To deal with the impact that Covid has had on the Police as an organisation e.g., an increased number of calls to 101 and 999, and an increase in certain high harm crimes such as domestic abuse	<input type="checkbox"/>				

	Not at all important	Not very important	Fairly important	Very important	Don't know
f) To work more in partnership with North Yorkshire Fire and Rescue Service as well as other emergency services and partner agencies such as the Councils in North Yorkshire and York	<input type="checkbox"/>				
g) To ensure the police have well-equipped, modern services that are fit for the future. This includes making sure they have the right buildings, equipment, technology, and vehicles to carry out their work	<input type="checkbox"/>				
h) To improve levels of satisfaction with the police among victims of crime	<input type="checkbox"/>				
i) To improve the relationship between police and different communities, tackling racism in the community and ensuring all members of the community are receiving the same service and treatment from the police	<input type="checkbox"/>				

P8

Is there anything else important that you feel North Yorkshire Police should focus on over the next three years?

Please tick one box only

Yes	<input type="checkbox"/>	————>	<i>Please explain what they are in the text box below, then go to F1</i>
No	<input type="checkbox"/>	————>	<i>Please go to F1</i>
Don't know	<input type="checkbox"/>	————>	<i>Please go to F1</i>

Please write in box below

Perceptions of North Yorkshire Fire and Rescue Service

The following questions ask about your views of North Yorkshire Fire and Rescue Service in general. We are interested in your responses even if you haven't had any contact with your Fire and Rescue Service.

Where the following questions refer to "local area" – we mean the area within 15 minutes' walk from your home (or place of work if you live outside North Yorkshire or York).

F1

How satisfied or dissatisfied are you with the Fire and Rescue Service in your local area?

Please tick one box only

Very satisfied	<input type="checkbox"/>
Fairly satisfied	<input type="checkbox"/>
Fairly dissatisfied	<input type="checkbox"/>
Very dissatisfied	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

F2

Thinking about the Fire and Rescue Service in your local area, do you agree or disagree that the Fire and Rescue Service...?

Please tick one box in each row

	Strongly agree	Tend to agree	Tend to disagree	Strongly disagree	Don't know
a) Would be there if you needed them	<input type="checkbox"/>				
b) Are sufficiently visible in your community	<input type="checkbox"/>				
c) Reflect the diversity of your community	<input type="checkbox"/>				
d) Prevent fires and emergencies in your community	<input type="checkbox"/>				
e) Protect and support vulnerable people in your community	<input type="checkbox"/>				
f) Respond well to fires, road traffic collisions, floods, and other emergencies	<input type="checkbox"/>				

The Fire and Rescue Service in North Yorkshire

F3

In your opinion, how important or not are each of these for the Fire and Rescue Service in North Yorkshire in the next three years?

Please tick one box in each row

	Not at all important	Not very important	Fairly important	Very important	Don't know
a) To increase the Fire and Rescue Service's engagement in the community so that local people feel more connected to the Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Not at all important	Not very important	Fairly important	Very important	Don't know
b) To focus on preventing fire and rescue related incidents before they happen, especially in areas where response times are longer	<input type="checkbox"/>				
c) To focus on protecting people and property through risk assessments and inspections of commercial, public, and high-rise buildings, and enforcing fire safety laws if necessary	<input type="checkbox"/>				
d) To work to better identify, care for and protect vulnerable people across North Yorkshire	<input type="checkbox"/>				
e) To improve the 82% availability of the Fire and Rescue Service in rural areas	<input type="checkbox"/>				
f) To increase the diversity of the Fire and Rescue Service's workforce to be more representative of North Yorkshire's population	<input type="checkbox"/>				
g) To focus on providing advice about flooding prevention, water safety and road safety	<input type="checkbox"/>				
h) To work more in partnership with North Yorkshire Police as well as other emergency services and partner agencies such as the Councils in North Yorkshire and York	<input type="checkbox"/>				
i) To ensure the Fire and Rescue Service has well-equipped, modern services that are fit for the future. This includes making sure they have the right buildings, equipment, technology, and vehicles to carry out their work	<input type="checkbox"/>				

F4

Is there anything else important that you feel North Yorkshire Fire and Rescue Service should focus on over the next three years?

Yes	<input type="checkbox"/>	→	<i>Please explain what they are in the text box below, then go to C1</i>
No	<input type="checkbox"/>	→	<i>Please go to C1</i>
Don't know	<input type="checkbox"/>	→	<i>Please go to C1</i>

Please write in box below

Victim and Perpetrator Services in North Yorkshire

C1

In your opinion, how important or not is it to have each of these services in North Yorkshire in the next three years?

Please tick one box in each row

	Not at all important	Not very important	Fairly important	Very important	Don't know
a) Support for victims of domestic abuse and sexual offences to help them cope and recover	<input type="checkbox"/>				
b) Support for victims of other serious crime and those who are persistently targeted, vulnerable, or intimidated to help them cope and recover	<input type="checkbox"/>				
c) Counselling for victims of crime	<input type="checkbox"/>				
d) Restorative Justice to bring together people harmed by crime with those responsible for the harm to find a positive way forward	<input type="checkbox"/>				
e) Support for perpetrators to address the underlying causes of their criminal behaviour	<input type="checkbox"/>				
f) Support for the police to better help people in mental health crisis	<input type="checkbox"/>				
g) Support for mediation or conflict resolution within communities	<input type="checkbox"/>				
h) Support for those who have suffered fire e.g. for those whose homes have burnt down	<input type="checkbox"/>				

Profile Questions

NYPFCC has a duty to promote equality and ensure all parts of the community are included in this consultation, but the following questions are optional. All consultation responses will be taken into account regardless of whether you provide your details overleaf.

**** PLEASE CAN YOU CONFIRM YOUR ANSWER FOR QUESTION D2 EARLIER IN THE SURVEY ****

Please tick one box only

I am responding as a resident of North Yorkshire or York	<input type="checkbox"/>	→	Please go to D4
I am responding on behalf of an organisation/business that operates in North Yorkshire or York	<input type="checkbox"/>	→	Please go to R1
Either: <ul style="list-style-type: none"> • I am responding as an employee of North Yorkshire Police • I am responding as an employee of North Yorkshire Fire and Rescue Service • I am responding as someone who works in North Yorkshire or York but lives elsewhere 	<input type="checkbox"/>	→	Please go to D6

D4**What is your full postcode? This will help NYPFCC understand views in different areas.***Please tick one box only*

I will provide my postcode	<input type="checkbox"/>	————→	<i>Please enter your postcode in the text box below, then go to D6</i>
Prefer not to say	<input type="checkbox"/>	————→	<i>Please go to D5</i>

Please write your postcode in box below

D5 (ONLY ANSWER IF D4 = PREFER NOT TO SAY)**Which of these North Yorkshire districts do you live in?***Please tick one box only*

Craven	<input type="checkbox"/>
Hambleton	<input type="checkbox"/>
Harrogate	<input type="checkbox"/>
Richmondshire	<input type="checkbox"/>
Ryedale	<input type="checkbox"/>
Scarborough	<input type="checkbox"/>
Selby	<input type="checkbox"/>
York	<input type="checkbox"/>
Prefer not to say	<input type="checkbox"/>

D6**What is your gender?***Please tick one box only*

Male	<input type="checkbox"/>	————→	<i>Please go to D7</i>
Female	<input type="checkbox"/>	————→	<i>Please go to D7</i>
Other (please specify)	<input type="checkbox"/>	————→	<i>Please specify details in the text box below, then go to D7</i>
Prefer not to say	<input type="checkbox"/>	————→	<i>Please go to D7</i>

Please write in box below

D7**What is your ethnic group?***Please tick one box only*

White: English/Welsh/Scottish/Northern Irish/British	<input type="checkbox"/>	→	<i>Please go to D8</i>
White: European	<input type="checkbox"/>	→	<i>Please go to D8</i>
White: Irish	<input type="checkbox"/>	→	<i>Please go to D8</i>
White: Gypsy or Irish Traveller	<input type="checkbox"/>	→	<i>Please go to D8</i>
White: Roma	<input type="checkbox"/>	→	<i>Please go to D8</i>
White: Any other White background (specify)	<input type="checkbox"/>	→	<i>Please specify details in the text box below, then go to D8</i>
Mixed: White and Black Caribbean	<input type="checkbox"/>	→	<i>Please go to D8</i>
Mixed: White and Black African	<input type="checkbox"/>	→	<i>Please go to D8</i>
Mixed: White and Asian	<input type="checkbox"/>	→	<i>Please go to D8</i>
Mixed: Any other mixed/multiple ethnic background (specify)	<input type="checkbox"/>	→	<i>Please specify details in the text box below, then go to D8</i>
Asian or Asian British: Indian	<input type="checkbox"/>	→	<i>Please go to D8</i>
Asian or Asian British: Pakistani	<input type="checkbox"/>	→	<i>Please go to D8</i>
Asian or Asian British: Bangladeshi	<input type="checkbox"/>	→	<i>Please go to D8</i>
Asian or Asian British: Chinese	<input type="checkbox"/>	→	<i>Please go to D8</i>
Asian or Asian British: Nepalese	<input type="checkbox"/>	→	<i>Please go to D8</i>
Asian or Asian British: Any other Asian or Asian British background (specify)	<input type="checkbox"/>	→	<i>Please specify details in the text box below, then go to D8</i>
Black or Black British: Caribbean	<input type="checkbox"/>	→	<i>Please go to D8</i>
Black or Black British: African (specify)	<input type="checkbox"/>	→	<i>Please specify details in the text box below, then go to D8</i>
Black or Black British: Any other Black or Black British background (specify)	<input type="checkbox"/>	→	<i>Please specify details in the text box below, then go to D8</i>
Other ethnic group: Arab	<input type="checkbox"/>	→	<i>Please go to D8</i>
Other ethnic group: Any other ethnic group (specify)	<input type="checkbox"/>	→	<i>Please specify details in the text box below, then go to D8</i>
Prefer not to say	<input type="checkbox"/>	→	<i>Please go to D8</i>

Please write in box below

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D8

Are your day-to-day activities limited because of a health problem or disability, which has lasted, or is expected to last, at least 12 months? Please include problems related to old age.

Please tick one box only

Yes, limited a lot	<input type="checkbox"/>
Yes, limited a little	<input type="checkbox"/>
No	<input type="checkbox"/>
Prefer not to say	<input type="checkbox"/>

D9

Do you have concerns about your mental health or mental wellbeing?

Please tick one box only

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>
Prefer not to say	<input type="checkbox"/>

D10

Do you live in a single adult household?

Please tick one box only

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>
Prefer not to say	<input type="checkbox"/>

Further Contact**R1**

The North Yorkshire Police, Fire and Crime Commissioner's Office will be conducting regular surveys and engaging with the public in the next 18 months, and they would really value your input. Would you be interested in taking part?

If you answer 'yes', the North Yorkshire Police, Fire and Crime Commissioner's Office may contact you to ask if you would like to take part, but there's no obligation on you at any stage. The North Yorkshire Police, Fire and Crime Commissioner's Office would not share your details with anybody else. ORS will pass on your name and contact details (separately to your questionnaire responses) which they will keep for up to 18 months.

Please tick one box only

Yes	<input type="checkbox"/>	→	<i>Please go to R2</i>
No	<input type="checkbox"/>	→	<i>Please go to closing message</i>
Prefer not to say	<input type="checkbox"/>	→	<i>Please go to closing message</i>

R2

What is your...?

a) First name and surname?

Please write in box below

b) Email address?

Please write in box below

c) Telephone number?

Please write in box below

Closing Message

Thank you very much for taking part in this questionnaire. We appreciate your time.

If you have any queries about the questionnaire, please contact North Yorkshire Police, Fire and Crime Commissioner's office on: 01423 569562 or email info@northyorkshire-pfcc.gov.uk.